

Island View

A PUBLICATION OF THE SANTA BARBARA-VENTURA COUNTY DENTAL SOCIETY • OCTOBER 2023



GOLF SOCIAL 2023



AT OJAI VALLEY INN!



SEE MEMORIES STARTING ON PAGE 8



**VOLUNTEERS
NEEDED!
SEE OPPORTUNITIES
ON PAGE 17 AND 26**

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What's Up? SBVCDS Events

Day/Date	Event/Speaker	Fee
Oct 17	CPR Renewal - Hybrid Course.....	\$60
Oct 20	Member Shred Day - SBVCDS Office in Ventura	\$10/ Box
Nov. 17 - 18	House of Delegates - CDA	
Dec 5	CPR Renewal - Hybrid Course.....	\$60

We also offer monthly Radiology Safety Certification courses – Call for details

PRESIDENT'S MESSAGE



Dr Richard K. Hunter, DDS,
President 2023, SBVCDS

Dear Members,

As my time serving this group as your president I would like to reflect back on the progress that has been made throughout the year. We hadn't had an in-person board meeting since COVID-19 took over in March 2020, and this was almost derailed by historic rains that shut down roads which delayed those in-person meetings until May of 2023. I am happy to say that we have been able to safely meet and discuss topics in-person safely which has allowed us be more productive and make greater progress to ensure we are improving the value in which we provide to our members. We are making progress on social events, continuing education and advocacy.

We are excited that we may have more, closer opportunities in continuing education as CDA is pivoting to a more local outreach as CDA presents is condensing to one large event per year in Anaheim compared to splitting it into two separate events. The board has approved a new continuing education committee to be able to provide the most update continuing education courses which may even include a local panel of speakers at quarterly events.

At our last board meeting we had a thorough discussion with Dr. Kend (CDA treasurer) about the potential absolution of the tripartite between the CDA and ADA. As you may all know, CDA is a very large and efficient organization which provides us with many benefits including advocacy. Many members feel that CDA provides more than the ADA provides and that membership to the ADA should be optional instead of forced through the tripartite. This topic will be thoroughly discussed at the next house of delegates prior to being voted on.

Lastly, we recently hosted our annual Golf Social at the Ojai Valley Inn! This is always a great event and we had an amazing turn out of 52 golfers. We always have room to grow this event, so please keep it in mind for next year. Congratulations to Drs. Clark, Kane and Kane on an amazing round of golf.

Once again, thank you for all of the support and kind words over this year. It has been an honor to serve our community as your president and look forward to working with all of you in the future.

Sincerely,

A handwritten signature in black ink that reads "Rich" in a cursive, slightly stylized font.

Dr Richard K. Hunter, DDS, MSD
President 2023, SBVCDS

BOARD OF COMPONENT RELATIONS REPORT

October 2023



Lisa E. Beck-Uhl, DDS

Dear Colleagues,

The Board of Component Representatives (BCR) met in person in Sacramento in August, which was much more effective than our usual Zoom meetings, although I had to fly up to Sacramento and back the same day. As I always fly out of Burbank, however, I am always on the plane with another representative or two from the LA area, which gives me the opportunity to get to know them better. The best part of being a BCR rep for me is getting to know all the great CDA members who have volunteered to serve for the betterment of CDA and our dental profession.

As I mentioned in my last letter, the CDA Board of Directors was considering bringing an ADA Optional Resolution to the upcoming California House of Delegates meeting in November. There has been a backlash against pushing this idea on us without any background information, and the CDA Board has decided to make this year's House of Delegates meeting a time to review this idea more fully, instead of voting on it. Since the ADA does not allow members to belong to the state and local dental organizations and not belong to the ADA, this proposal will be an uphill battle.

CDA will be raising our dues in the future, but our dues have not been raised in about 20 years, and there has been a large decrease in non-dues revenue since the cancellation of 2020's CDA Presents conventions due to COVID, and the decrease in attendance since then. The decreased attendance makes it difficult to get vendors to attend, and their rental of convention space has historically given CDA millions of dollars in revenue.

So, if you want to keep your dues low, ATTEND the next CDA Presents in Anaheim!
And get your insurance through TDIC!

On a related note, I recently read that several business property insurers have decided to retreat from the California market, due to an increased risk of wildfires, and high construction costs. TDIC will continue to offer these policies to our members, another benefit of CDA membership.

Have a great Fall Season!

Sincerely,

A handwritten signature in blue ink that reads "Lisa".

Lisa E. Beck-Uhl, DDS

P.S. Are you receiving news and announcement emails from CDA? I have heard from a number of you that you are not. Awhile ago, we were given the opportunity to opt in or opt out of receiving email contact from CDA. Apparently, some of our members got opted out without their knowledge. Please contact CDA to rectify this to stay informed.

IF YOU ARE A DENTIST IMPACTED BY INSURERS WITHDRAWING FROM THE CALIFORNIA MARKET, USE YOUR CDA BENEFITS

Through The Dentists Insurance Company, CDA has heard from concerned members who have received non-renewal notices from their business owner insurance carriers. As insurance companies discontinue offering policies that dentists in California rely on, members can count on their CDA benefits for support.

In a significant development that has caused ripples in the insurance landscape in California, several prominent insurance carriers have announced that they will no longer offer property policies in the state. More recently, this disruption hit the small business market when another prominent carrier announced it would cut business owner policies in California and would not renew current policies beginning later this year.

Through The Dentists Insurance Company, the California Dental Association has heard from members who received non-renewal notices from their business owner insurance carriers. Members who rely on these policies to protect their practices and investments are concerned. In the wake of these announcements, CDA reminds members that they continue to have access to business owner coverage through TDIC.

REGULATORY SHIFTS, INCREASED RISK EXPOSURE DRIVE INSURERS' DECISIONS

The decision by certain insurance carriers to phase out business owner policies in California is driven by a complex mix of factors, including evolving market conditions and increased risk exposure. These carriers cite the increased risk of wildfires due to climate change and high construction costs as major factors in their decision. As a result, dentists who have traditionally relied on these policies to safeguard their practices and assets are now faced with the challenge of finding alternative insurance solutions.

ABSENCE OF COVERAGE CAN LEAVE DENTISTS VULNERABLE TO FINANCIAL LOSS

The discontinuation of business owner policies can have significant implications for dental practice owners. These policies typically provide coverage for property damage, liability and other critical aspects of a practice's operations. The absence of such coverage can leave dentists vulnerable to financial losses stemming from unforeseen events, accidents or legal claims.

Moreover, securing new insurance coverage with a looming policy discontinuation can be a daunting task. The changing insurance landscape may result in increased premiums or reduced coverage options, adding to the uncertainty that practice owners are already facing.

TDIC OFFERS CDA MEMBERS RELIABLE INSURANCE OPTIONS

CDA members have exclusive access to insurance coverage — including business owner policies — from TDIC. Because TDIC protects only dentists, members benefit from dedicated expertise, risk management guidance and products designed to meet their unique needs at every stage of practice.

TDIC's experts have a specific understanding of the type of coverage needed to safeguard the specialized equipment and premises of dental practices. Replacement cost value is factored uniquely for dental equipment. TDIC offers coverage and limits for any stage of practice, plus up to 24 months of protection for covered practice interruptions. Dentists may save on their Commercial Property policy if they have closed-end water systems or if they qualify for a multi-policy discount.

Founded by CDA member-dentists during a time when the dental malpractice market was experiencing skyrocketing premiums to give members access to affordable insurance options, TDIC has a long history of providing consistent protection in periods of market disruption.

CALIFORNIA DENTISTS WITH COVERAGE QUESTIONS CAN CONTACT TDIC

If you are a California dentist who is facing the discontinuation of your current insurance policy, TDIC Insurance Solutions advisors are available to answer your questions. You can schedule a policy review with a knowledgeable advisor or request a free, no-obligation quote online.

By leveraging the resources and expertise offered by CDA and TDIC, dental practice owners can navigate transitions with more confidence and resilience in an ever-evolving insurance landscape.



RADIATION MACHINE INSPECTIONS IN THE DENTAL OFFICE: WHAT TO EXPECT, HOW TO PREPARE

Beyond being responsible for taking all necessary precautions to protect patients who are subject to radiation exposure in the dental practice, dentists and X-ray machine registrants must also ensure they are properly documenting occupational exposure to radiation and maintaining those records in anticipation of periodic inspections.

In California, dental offices are to be inspected every five years and may be scheduled for an on-site inspection. Here is what dental offices can expect during an inspection, how to prepare for it and how to keep compliant with radiographic safety regulations.

MANDATED SELF-TESTING OCCURS EVERY FIVE YEARS WITH POTENTIAL FOR ON-SITE INSPECTION

Dental offices that are due for an inspection will receive by U.S. mail a small exposure screening device to be used as part of a self-testing program mandated by the California Department of Public Health's Radiologic Health Branch.

After completing the self-inspection, dental offices will return the device along with the completed surveys.

The results of each device's exposure reading are compared to established standards. Dental offices that return screening devices that show the greatest deviation from the standards will be scheduled for an on-site inspection, as will dental offices that do not return the screening device. Additionally, some offices that return screening devices that show readings within the normal exposure range may be scheduled for on-site inspection for routine quality assurance.

ON-SITE INSPECTORS TAKE MEASUREMENTS, EVALUATE PROCESSING, CHECK SAFETY PROCEDURES

The on-site inspector will evaluate compliance with radiation protection laws and regulations, take measurements (kVp, timer, exposure and filtration), evaluate processing and ensure radiation protection procedures are in place, such as

Continued on next page

placement of required signage and postings and a radiation protection plan.

These required documents include, for example, a current copy of the California Code of Regulations, title 17, incorporated sections of 10 CFR 20, and a copy of operating and emergency procedures applicable to working with sources of radiation. The state and federal regulations are included in the CDA resource Radiation Safety in Dental Practice: A Study Guide.

Inspections also may seek to verify that dental team members who take radiographs have the required certificates or licenses.

Inspectors will recommend corrections for identified deficiencies and, if applicable, will issue a notice of violation that requires the dental office's response.

RECORDS OF OCCUPATIONAL EXPOSURE TO RADIATION ARE REQUIRED

Every dental facility must evaluate whether personnel monitoring for occupational exposure is required.

Records of occupational exposure to radiation can be collected one of two ways: The practice can either hire a health physicist to perform the calculations for the facility or have staff who enter areas near operational X-ray machines wear personnel monitoring devices, known as dosimeters, for a specified period adequate to calculate an annual dose.

Dental facilities have the option to declare that they are not currently monitoring personnel because they have "determined annual exposure to staff is less than 10% of the annual limit" and must have supporting documentation available at the inspection.

More information about the use of dosimeters, including in practices that utilize handheld portable dental X-ray systems, is available in CDA's Radiation Safety FAQ.

Also, when one or more employees work at other dental practices, employers are expected to gather information on their employees' radiation exposure from each employer. Dentists can use CDA's Employee Occupational Exposure to Radiation form to gather and log that exposure information from other employers.

REGISTRATION REQUIRED ANNUALLY, FEES COLLECTED EVERY TWO YEARS

Every piece of radiological equipment or source of radiation in the dental office must be registered with the Radiologic Health Branch. The owner of the equipment is the party responsible for registration. Equipment vendors do not register the equipment on behalf of the equipment's new owner.

The state collects registration fees for each source of radiation every two years. The current fee for dental X-ray units is \$118 per tube, per year; therefore, the equipment owner will pay two years' worth of fees at the time of fee collection.

The radiation machine owner will use a specific registration form depending on whether 1) they are the owner of a new dental facility (through start-up or purchase), 2) they need to report a sale or purchase of an X-ray machine or a change of address or 3) they need to withdraw the X-ray facility registration – meaning the practice is closing and no longer possesses any previously registered machines or the machines are no longer functional.

Registration can be completed online. RHB has video tutorials to assist practices with first-time registration and registration updates.

Get the complete details on dental radiographic machine requirements, quality assurance and control, required documents and the inspection process in CDA's study guide. The guide includes a template dentists can use for their required written radiation safety plan.

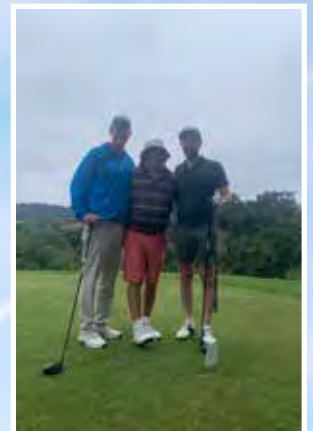
GOLF SOCIAL 2023

AT OJAI VALLEY INN!





<p>1A Arish Puri Shalabh Puri Ishan Puri 70</p>	<p>1A Rich Hunter Kory West Adam Gorkinkel Brian Hawing 62</p>	<p>1A Reinold Gasman Barbara Gasman George Kilias Pati Marvyn 63</p>	<p>1A Closed to the Pin Hole# 3 The Village 11"</p>
<p>1B William Clark Brodi Kane Barbara Kane Mark Kane 56</p>	<p>1A Henry Porey Jim Brooks Raul Santos Rosa F.M. Josue 64</p>	<p>1A Ken Smith Drew Eggerbraten Byce Knapp Dave Fagan 64</p>	<p>1A Closed to the Pin Hole# 16 King Hill 4"</p>
<p>1A Andrew Knapp Scott Ansett Tim Ansett Sheva Stephens 57</p>	<p>1B Brian Barker Benedict Young Drahi Salin Coleman Sultan 64</p>	<p>1A Gino Gonzalez Sandy Mendez Sindy Young Laurie Lopez 73</p>	<p>1A 1100 Drive Hole# 8 Jed Clark</p>
<p>1A Rajeev Ahi Jeremy Wiggin Michael Madgal James Schoeffer 57</p>	<p>1A Jeremy Fehelick Daniel Nobis Ryan Krawnsnik Collin Schelto 73</p>	<p>1A Sunny Ranganu Glen Tung Evan VanBergen JP Willis 65</p>	







CALIFORNIA DENTISTS SHOULD REVIEW C.E. REQUIREMENTS AS DENTAL BOARD RESUMES AUDITS

Complete mandatory C.E., confirm validity of course providers

CDA encourages dentists to review continuing education rules and requirements as the Dental Board of California resumes conducting C.E. audits this year.

The dental board will mail audit notices to randomly selected licensees. While the odds of being selected for a C.E. audit are low, licensed dentists should ensure their correct address is recorded in BreZE – the Department of Consumer Affairs' online licensing and enforcement system. Licensees who receive an audit notice have 30 days from the date of notice to respond with all requested C.E. documentation.

Practice owners are additionally responsible for knowing the C.E. requirements of their employees and ensuring, for example, that dental assistant employees provide evidence of certain completed courses and certifications.

MANDATORY C.E. COURSES AND REQUIRED MINIMUM UNITS FOR RENEWAL

Common C.E. deficiencies identified by past dental board audits include:

- Licensee has not completed a mandatory C.E. course.
- Licensee has not completed the minimum required units for renewal.
- Licensee did not take a mandatory C.E. course from a provider approved by the dental board to provide the mandatory C.E.

Currently, California-licensed dentists are required to complete four mandatory courses and a minimum of 50 units to renew their license. Registered dental assistants and RDAs in extended functions must complete three mandatory courses and 25 units for license renewal. Anesthesia and sedation permits have additional minimum C.E. requirements.

The mandatory courses are:

1. Board-approved course in infection control (2 units).
2. Board-approved course on the California Dental Practice Act (2 units).

Continued on next page

Continued article C.E. Requirements

3. Course in basic life support provided by either a CERP or PACE provider or by the American Heart Association, American Red Cross or, as of January 2023, the American Safety and Health Institute.
4. (For dentists only) Board-approved course on the responsibilities and requirements of prescribing schedule II opioid drugs (2 units).

A portion of the basic life support course may be completed online, but licensees must complete an in-person, hands-on skills practice session to satisfy the mandatory C.E. requirement.

The required course on opioid-prescribing is a newer requirement effective January 2023, as CDA reported last fall. (Relatedly, dentists with DEA registration must comply with a new federal act requiring opioid use disorder training. Read the CDA article published in March for details.)

MANDATORY C.E. COURSES ONLY COUNT WHEN PROVIDED BY APPROVED ENTITIES

To qualify for license renewal, mandatory C.E. courses must be taught by an approved provider.

As already noted, the course in basic life support must be provided by either a CERP or PACE provider, the American Heart Association or the American Red Cross or American Safety and Health Institute (the latter as of Jan. 1, 2023).

Courses on infection control, the Dental Practice Act and the responsibilities of opioid prescribing will only count toward license renewal if they are taught by providers preapproved by the dental board. For example, the board approved the CDA course "Responsibilities and Requirements for Prescribing Controlled Substances (Schedule II Opioid Drugs)," created in partnership with Western University of Health Sciences, to satisfy the newest license renewal requirement.

Dentists can use the BreEZe license search tool to determine if a course provider is approved. Registered C.E. providers must have a "current-active" (not expired) permit to be valid.

SCOPE OF LICENSE AND PERMITS MAY AFFECT ELIGIBILITY FOR C.E. CREDIT

The education a licensee receives does not necessarily enable them to perform the services within that course and, in some cases, may not qualify for C.E. credit. For example, a course related to the provision of elective facial cosmetic surgery would not enable the licensee to perform such services unless the attendee has an EFCS permit (see 16 CCR 1016(b)(4)(F)).

Licensees should evaluate the educational value of C.E. courses and are always responsible for knowing the scope of their license and permits.

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MORE THAN MONEY: WEIGHING THE RISKS AND BENEFITS OF PATIENT REFUNDS

Offering refunds to dental patients, when appropriate, can be a reasonable business decision that may improve patient satisfaction, build trust and promote positive word-of-mouth marketing.

The Dentists Insurance Company's Risk Management Advice Line assists TDIC policyholders and dental association members with concerns that arise during the practice day. Dentists frequently reach out to the Advice Line with questions about offering treatment refunds or discounts. Here are a few of those calls that illustrate common challenges and risks associated with refunds.

CASE STUDY 1: PREPAID TREATMENT

A dentist had been treating an elderly patient who needed two implant-supported crowns. The patient paid the full treatment fee at the initiation of treatment. Unfortunately, before her new crowns were delivered, the office learned that the patient fell at home and sustained a serious injury. A few weeks later, the patient's daughter contacted the office, letting them know the patient was unable to resume her dental care as she was now receiving hospice care and requested a refund of the money that was prepaid for her mother's treatment.

Given that the restorations had already been fabricated and the cost of associated lab fees had been paid, the dentist was unsure of her obligation and called TDIC's Advice Line for direction. The analyst cautioned the dentist that the priority in this situation would be ensuring compliance with HIPAA privacy laws. She instructed the dentist that before engaging in any further discussions with the patient's daughter, the dentist must verify that the patient's record contained an authorization listing the daughter as a representative. If not, that authorization needed to be obtained before communicating further with the daughter.

The analyst also advised the dentist that while it might be tempting to argue that the custom-made crowns resulted in lab fees that couldn't be recovered, the patient's representative would likely not be swayed by this argument. Considering the difficult and sympathetic position of a patient in hospice care, the analyst suggested that it might be in the best interest of both patient and practice to consider refunding for the incomplete treatment.

CASE STUDY 2: POTENTIAL OVERCHARGES

A dentist had been treating an elderly patient whose son had power of attorney to manage his father's health care and finances. At the time of treatment, the patient made a cash payment on a portion

of the account, and the son paid the remainder with a credit card. Following treatment, the patient's dental benefits plan paid more than expected.

Upon learning about the benefit plan payment, the patient's son contacted the dentist's office requesting a cash refund of the amount that had been overpaid. The office manager was concerned by the son's demeanor and felt that something was amiss with his demands for a full cash refund of the overcharge. The dentist reached out to the Advice Line for guidance.

After assessing the situation, the analyst recommended that any refund that was due to the patient should go back to the source from which it came. Rather than refunding the entire overcharge in cash, the office should refund the original cash payment of \$500, then refund the rest through the credit card used to complete payment. Proceeding in this manner would ensure the refund transactions align with the original forms of payment.

CASE STUDY 3: INCOMPLETE WORK

A dentist was planning to close his practice upon termination of his office lease, which was at the end of the next month. He had one patient who had been in the process of restorative work for over a year. After extensive endodontic work, the patient had finally been cleared by the specialist to resume the final restorative work by her general dentist. At that point, the patient expressed to the dentist that she was unhappy with the appearance of her upper restorations and wanted to have them redone before finalizing the lower crowns.

Concerned that he would not have access to an office space to complete the treatment the patient wanted to have redone, the dentist contacted the Advice Line for guidance. The analyst pointed out that considering the patient's history of unrealistic treatment expectations, it would be unlikely that the dentist would have sufficient time to complete her treatment prior to his practice closure. The analyst suggested that the dentist share with the patient his plans to close the practice and provide a referral to a prosthodontist for further treatment of her complex case. Additionally, the analyst encouraged the dentist to consider offering a refund for the portion of treatment that the patient had paid but not completed due to unforeseeable circumstances.

CONSIDER EACH CASE ON ITS OWN MERITS

Patient requests for refunds can vary widely, and each one should be looked at individually. When evaluating a refund request, take three factors into account:

Continued on next page

1. Is the issue at the center money or communication?

Sometimes, a patient's dissatisfaction is related to poor communication. The patient may be satisfied with empathetic listening to their complaint, an apology, a more detailed explanation of the treatment or an understanding that more information will be provided earlier in the process during future treatments.

2. What is the history of treatment with the patient? Consider how long you've been treating the patient, whether you have any misgivings about the work in question and whether you're confident that the patient's dental record can withstand legal review if a malpractice lawsuit is filed.

3. What is the level of trust in the relationship? Consider the level of trust that the patient has with you along with your confidence in the patient's ability to adhere to the current and future treatment plans. Are they generally reliable and objectively dependable? Refunds can help build trust with a patient and either be part of a solid foundation leading to a lifelong relationship or a way to show empathy during a separation.

If you do agree to provide a refund, it may be appropriate to have the patient sign a release-of-liability form. This document should clearly state that the patient is being issued a refund but should not refer to the quality of care provided by you or any member of your team. This type of document, when properly prepared and signed, may prevent the patient from being able to successfully pursue any future lawsuit in the matter. It will also serve as a record of the agreement's terms and conditions and the parties' intent. TDIC analysts advise caution when presenting release forms, as in some cases requiring the patient to sign a release can inflame an already tense situation. Consult with the Risk Management Advice Line first, where an analyst can advise accordingly and provide a sample release-of-liability form.

THE PROS AND CONS OF REFUNDS

Offering refunds to dental patients is a choice that can be used to improve patient satisfaction by representing a level of goodwill and empathy on the part of a provider. However, it also comes with risks that must be carefully evaluated before implementation. Ultimately, the decision to honor a refund request should be based on several factors and will vary depending upon the circumstances and, in some cases, upon the patient involved.

Patients who feel that their needs are not being met or who are dissatisfied with their treatment may be more likely to switch to a different dental practice. By offering refunds, practices can show their patients that they value their business and are committed to providing high-quality care.

Another advantage is that refunds can help identify areas for improvement in a dental practice. If multiple patients are requesting refunds for the same reason, such as long wait times or poor communication, this can be a signal that changes need to be made to improve patient experience. Be more proactive in encouraging patients to openly express any concerns regarding their treatment. This can provide an opportunity to reach mutually agreeable resolutions early in treatment, improving patient satisfaction and reducing the likelihood of future refund requests.

On the contrary, offering refunds may create the perception that the quality of the dental care is not worth the full price. Patients may assume that the dental practice is offering refunds because they are not confident in the quality of their services. This can be especially damaging to the reputation of a dental practice, as patients are likely to share their negative experiences with others.

Another risk associated with providing refunds is the potential for financial harm. If a practice offers refunds too frequently or without proper procedures in place, it may be burdensome to operating costs and compound financial difficulties. Additionally, offering refunds for restorations can be particularly precarious, as these products are expensive and require significant time and resources to create. If a patient requests a refund for a restoration, the practice may be unable to recoup the costs associated with high lab fees.

PROTECT YOUR PRACTICE WITH CLEAR POLICIES

When offering refunds to dental patients, it is essential to have clear policies and procedures in place. Refund policies should be communicated clearly to patients, so they understand under what circumstances refunds will be offered and what documentation may be required. Refunds should also be issued promptly and in a transparent manner, with clear explanations of the reason for the refund and the amount that will be refunded. This can help prevent misunderstandings and ensure that refunds are given fairly and consistently.

Dental practices should weigh the potential benefits against the risks and ensure that they have policies and procedures in place to handle refunds in an impartial and transparent manner. By taking these steps, dental practices can ensure that refunds are given fairly and consistently and promote a positive patient experience.

When in doubt about patient refunds or other practice, employment, or patient care issues, contact TDIC's Risk Management Advice Line for guidance.

WHAT'S NEW? @ OXNARD COLLEGE

Students attending the Oxnard Union High School District Career Expo that was held at the Oxnard Performing Arts Center. High school students were bused in from all of the OUHSD campuses.



The students at the green table were part of the May Day Family Festival at Oxnard College that showcased our programs and welcomed the community to enjoy the day with food, fund, mariachi, and dancing while visiting all of the program booths.



And Ken & Barbie were part of our Dental Programs Information Booth during the Oxnard College Expo to highlight our programs and welcome students back to campus in August.



Healing California

Community Action of Ventura County Clinic

Community Action of Ventura County

621 Richmond Avenue
Oxnard, CA 93030

October 21, 2023
8:00 AM - 5:00 PM

Morning and Afternoon Shifts Available

DENTAL VOLUNTEERS NEEDED

Now more than ever, our most vulnerable populations in Ventura County need your help!

Dental Specialties needed

- General Dentists
- Oral Surgeons
- Pedodontists
- Dental Hygienists
- Dental Assistants
- Dental Students
- Dental x-ray Technicians
- General Support

We will be offering free exams, x-rays, cleanings, fillings, and extractions. All equipment, supplies, and personal protective equipment will be provided, including N95 masks.

SIGN UP TO VOLUNTEER HERE



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Healingcalifornia

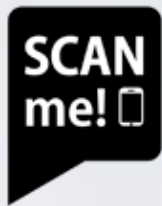


Healingcalifornia

Oxnard College Auxiliary Education



To assist us with preparing our graduates to meet the current needs of the dental industry, **please complete a very brief Employer Satisfaction Survey (SCAN QR BELOW)**. Your candid responses, which are anonymous and can't be tracked, are very much appreciated.



LINK TO SURVEY:

https://ventura.co1.qualtrics.com/jfe/form/SV_6EevDbycyEQfbV4



WE ARE HERE FOR YOU!

Your dedicated team at the Santa Barbara Ventura County Dental Society office is here for you!



Linda
Executive Director



Felipe
Office Manager

Call us anytime we can be of assistance 805-648-7282

HELP IS ONE CALL AWAY. THE CDA WELL-BEING PROGRAM

Concerned that you or a dental professional you know may have an alcohol or chemical dependency problem? Support is available.

SOUTHERN CALIFORNIA WELL-BEING COMMITTEE

(714) 600-6173



Do CE Courses done online still count? Yes, LIVE ones do!

- Live webinars have always and will continue to count as live CE. This also applies to courses wherein the instructor is speaking live online.
- Recorded webinars, even if the speaker is active in a chatroom attached to the recorded webinar, will no longer count as live CE as of January 1, 2022.

* *The courses licensees took before 2022 that were under that waiver will be allowed to be counted towards a licensee's renewal.*



CPR RENEWAL

\$60

A HYBRID OPTION FOR SAFETY

SBVCDS is collaborating with Rescue Training Institute of Southern California to provide our members with a CPR Renewal option in compliance with Dental Board requirements.

Online Component

Upon registering, you will be provided with a link to an online course which will need to be completed prior to your scheduled in-person skills test.

In-person Skills Test

We will schedule the date and time for you or your group upon registration and payment. The skills test will be scheduled in 30 minute time slots from 6:30pm - 8:30pm on the dates below.

2023 Calendar

- ~~January 17~~
- ~~February 21~~
- ~~April 18~~
- ~~May 16~~
- ~~June 20~~
- ~~September 19~~
- October 17
- December 5

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\$10/BOX

FRIDAY
OCTOBER 20
10AM - 1PM

REGISTER BY
OCT 18
805.648.7282

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RSVPs of 20+ boxes will require a \$100 non-refundable deposit.
BONUS: For every 10 boxes you drop off, you get the 11th for FREE!

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OPIOID TRAINING REQUIREMENT REMINDERS:

It might seem confusing, but we are here to make it as easy to comply as possible.

There are just two considerations: a requirement by California and a federal requirement.

As of January 1, 2023, the CA Dental Board has added a required 2-hour course for all dental license renewals. CDA offers this 2-hour course online "**Responsibilities and Requirements for Prescribing Controlled Substances (Schedule II Opioid Drugs)**" at cda.org at a highly discounted price for members.

As of June 27, 2023, the DEA has added a ONE-TIME 8-hour training requirement for DEA registrations/renewals after that date. The 2-hours described above can apply towards those 8 hours. The other 6 hours can be taken over several courses, provided **for free** by the ADA. The ADA FAQ is seen in the link below. There you will find all the information you need PLUS, you can find the free-to-members provided courses on page 4.

SBVCDS highly suggests that you utilize these courses at your earliest convenience. Don't get caught short on time and units for either your license or your DEA renewals!

FAQs on the new controlled substance education requirement for DEA registration. (ada.org)

CDA REMINDS DENTIST EMPLOYERS OF THE IMPORTANCE OF MEAL AND REST BREAKS

CDA encourages its members to take a proactive approach to employee meal and rest break compliance. Doing so requires an understanding of the regulations involved and communicating with employees about them.

When it comes to compliance with employment laws, the most frequently misunderstood regulations in California's dental practices are those regarding meal and rest breaks.

The California Department of Industrial Relations has very specific guidelines for following the laws that regulate wages, hours and working conditions. These include allowing designated times for hourly employees to have respite from the workday in the form of scheduled meal and rest times. Recently, California clarified that employers who fail to comply with rest breaks must provide monetary compensation.

As of May 23, 2022, the Supreme Court of California held in the case *Naranjo v. Spectrum Security Services, Inc.* that employers must treat premium pay for noncompliant meal periods and rest breaks like wages. As a result, California employers may now face substantial penalties if they are found in violation of wage laws for failing to provide timely premium pay compensation for missed meal and break times.

A brief explanation of this regulation is that employees are owed "premium pay" when they miss a meal break or a rest break. Labor Code section 226.7 provides that if an employer fails to provide a meal, rest or recovery period, the employer must pay the employee one additional hour of pay at the employee's regular rate of compensation for each workday that the meal or rest break is not provided.

CDA encourages its members to take a proactive approach to employee meal and rest break compliance. Doing so requires an understanding of the regulations involved and communicating with employees about them. Here are some resources available to ensure your practice achieves compliance.

Familiarize yourself with the meal and rest break laws. CDA members can log in to access a simplified, easy-

The SBVCDS office has gotten calls from members wanting to be sure they are providing their employees fair and legal rest periods. Please be sure you are not only following the laws, but that your employees are fully aware that you are doing so. An easy way to be sure you are doing that is to hang the CDA poster in your break room.

Perhaps you have an alternate work schedule agreed upon; do be sure it meets requirements. As always, document everything!

See this article from the California Dental Association and please call your dental society office if there is any information we can provide!

to-follow version of California's meal and rest break requirements with a sample policy for reference.

The law states that it is the responsibility of employers to communicate meal and rest break laws to employees in writing. This is best achieved by including the information in your practice's employee manual. CDA provides a wealth of employee manual resources, including sample manuals and a tool that assists with drafting a practice meal and rest break policy. Log in to access these valuable member benefits.

Demonstrate your practice's adherence to meal and rest break standards by posting information about them for employee reference. An employee breakroom or other areas where employees are most likely to congregate are ideal locations for sharing information about employees' rights to have respite time. **Print out the CDA meal and rest break poster from the next page.**

Allow time regularly during staff meetings to discuss any barriers to taking timely meal or rest breaks. Address any changes to scheduling or team cooperation that allow all team members to take their uninterrupted time.

Compliance with employment regulations is one way to mitigate risk in your dental practice. Overworked and overtired employees are prone to make mistakes or speak harshly to co-workers and patients. During this period of widespread labor shortages, treating staff members with fairness and respect is one way to ensure that you will be able to maintain them as long-term employees. Communicate your support for their use of daily respite with an accessible meal and rest break policy.

Don't forget to **TAKE A BREAK!**

In California, employees are entitled to regular rest and meal breaks throughout the day. Your employer encourages you to enjoy this respite time.

Employers are responsible for making sure that *meal breaks* occur, but **YOU (the employee)** are responsible for fitting rest breaks into your workday.

What does that look like? **LET'S BREAK IT DOWN!**

You should receive:

- An uninterrupted, task-free 30-minute unpaid meal break when working more than five hours in a day.
- A paid 10-minute rest period for every four hours worked.



When it's time to **BREAK AWAY**

Understand the following guidelines for rest and meal breaks:

- According to the Department of Industrial Relations, an employee's meal break should be provided no later than the end of the employee's fifth hour of work (i.e., no later than the start of the employee's sixth hour of work). However, waiting to provide the meal break that late in an employee's shift can create other challenges with providing the appropriate rest period before the end of an eight hour shift. CDA, therefore, recommends that meal breaks be provided no later than four hours and 59 minutes after the workday starts.
- You must accurately record the start and end of the meal break.
- Enjoy your break as you choose. You are free to come and go as you please during your rest and meal breaks. Your break time should be uninterrupted and free of typical job duties.
- If you are prevented from taking your required breaks, notify your employer or manager immediately, as you may be entitled to compensation.
- Choosing not to take required meal/rest breaks may result in disciplinary action from your employer.
- Rest and meal breaks cannot be combined to extend a meal period or to reduce your workday.
- If your total work period per day is no more than six hours, you may opt to waive the meal period. This should be agreed on and documented by written consent of the employer and employee.

For more information on meal and rest break laws visit the California Department of Industrial Relations at www.dir.ca.gov/dlse/faq_mealperiods.htm and www.dir.ca.gov/dlse/faq_restperiods.htm

THE BUILDING HEALTHY SMILES INITIATIVE IS SEEKING VOLUNTEER DENTISTS!

Building Healthy Smiles is a collaborative effort by public agencies, community-based organizations, and the dental community to address gaps in services and barriers to dental care. Through the Building Healthy Smiles Initiative, United Way of Ventura County and its partners work to eliminate dental disease in Ventura County through education, care coordination, and advocacy. Last year, Building Healthy Smiles provided **free oral health assessment and education** events at 13 schools in four school districts **benefitting over 1400 students.** This collaborative is working to bring oral health assessment events to even more schools.

With the help of volunteer dentists, we hope to provide free oral health screenings, oral health education and fluoride varnish treatments to children in kindergarten and 3rd grade in the most vulnerable communities. In addition, we hope to connect children to further care, if needed, and eventually to a dental home for regular, on-going care and treatment.

Please consider joining with us as we address this most common chronic disease and unmet need of children in California. For more information contact Aissa Fernandez at (805) 485-6288 ext. 270 or aissa.fernandez@vcunitedway.org.



VOLUNTEER DENTISTS NEEDED



ABOUT US

The Building Healthy Smiles Initiative is a collaborative effort by public agencies, community based organizations, and the dental community to address gaps in services and access to care barriers. We provide free oral health assessments to elementary schools throughout the county.

WHY CHOOSE US

Tooth decay is the most common chronic disease and unmet need of children in California and nearly 25 percent of California's children have never been to a dentist. The Building Healthy Smiles Initiative works to eliminate dental disease in Ventura County.



EDUCATION

We educate and encourage children to practice and maintain good oral health habits.



CARE COORDINATION

We work to connect children identified with dental decay at school assessment events to dental care and treatment.



ADVOCACY

We advocate for improved dental care for our county's most vulnerable.

**CONTACT US TO LEARN MORE
ABOUT VOLUNTEERING AT SCHOOL
ORAL HEALTH ASSESSMENT EVENTS**

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EXT. 270

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*Coverage is subject to compliance with all requirements of a vaccine emergency waiver; vaccine manufacturers requirements, and policy provisions.



SANTA BARBARA-VENTURA COUNTY
DENTAL SOCIETY

OKTOBER SOCIAL



OCTOBER 26, 2023

POP-UP FUN WITH DENTISTS!

**INSTITUTION ALE,
3841 MISSION OAKS~CAMARILLO**

**5:30ISH - 8:00ISH
FIRST ROUND OF PIZZA ON SBVCDS!**



SBVCDS JOB BANK

Search our listings for potential employees and employment opportunities!

Please visit

sbvcds.org/jobsclassifieds

and follow the directions below

Dental Professionals looking for employment:

1. Register as a non-member
2. **IMPORTANT:** As you're registering, make sure you set your profile to "visible" so potential employers may see your contact info.
3. **Upload your resume**
4. Submit

Once signed in, you will also find job posts from our member dentists that you can contact and apply through the individual office.

Member Dentists looking to hire staff:

1. Sign in to your member account.
2. Select "I am a Job Provider"

You will see a list of applicants to choose from. Click the paperclip icon next to a name to download their resume (if they have included one).

Member Dentists looking for employment:

1. Sign in to your member account
2. Select **I am a Job Seeker**
3. In the top right hand corner, click **Post Resume** and follow the prompts.

IMPORTANT: Make sure you select "visible" in the Privacy section.



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Course Price: \$400





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SANTA BARBARA-VENTURA COUNTIES
DENTAL CARE FOUNDATION



TOGETHER WE CAN MAKE A DIFFERENCE IN OUR NEIGHBORS' LIVES!

MEMBERSHIP OPPORTUNITIES

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- Gold** - \$1,000 or more
- Platinum** - \$2,500 or more
- Sustaining Life** - \$10,000 may be payable in up to 10 annual installments of \$1,000 each.

- Life** - \$10,000 may be payable in up to 5 annual installments of \$2,000 each
- President's Life** - \$25,000 may be payable in up to 5 annual installments of \$5,000 each.

CIRCLE OF FRIENDS

- Member** - \$1 - \$99
- Member** - \$100 - \$249
- Contributing** - \$250 - \$499
- Sustaining** - \$500 - \$999

Name: _____
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Highlights of some of your member benefits!

SANTA BARBARA-VENTURA COUNTY
DENTAL SOCIETY

Continuing Education

CE Courses
Infection Control/DPA Renewal
CPR Renewal
Radiology Certification
Study Clubs

Island View Newsletter

Localized updates of your dental community
Business Practice Resources
Upcoming Event Notifications

Other Benefits

"Community" of Dentists
Member Social Events
Annual Golf Social
PPE Distribution Assistance
Opportunities to 'Give Back'

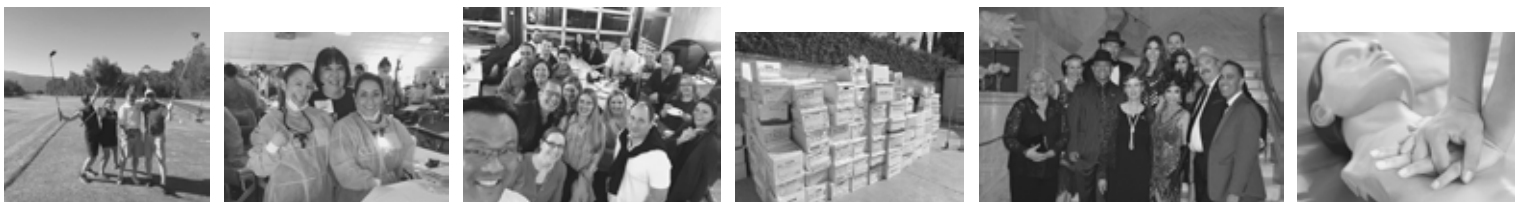
Online Resources

Employment Job Bank
Classifieds Listings
Compliance Documents & Templates
Calendar of Events
Local Ordinance Updates

Professional Services

Practice Management Hotline
Shredding Events
Mask Fit Testing Events
Patient Referrals
Business Referrals
Emergency Prep Planning

For even more services and information, please give us a call at (805-648-7282) or find us at sbvcds.org



More Benefits as a CDA, ADA Member

Legislative Advocacy

TDIC Membership Eligibility

MORE Practice Management Tools

Annual Conferences

24 Hour Patient Referrals

MORE CE Courses



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EMAIL US AT ADMIN@SBVCDS.ORG**

ISLAND VIEW CLASSIFIEDS

OCTOBER 2023

PARTNERSHIPS / ASSOCIATESHIPS / POSITIONS

Associate Needed: Associate wanted for an established, high tech practice in Ventura. Available one or two days per week. Call 805 644-9751 for details.

Associate Dentist Opportunity: 2-4 days per week. Single location private practice. Practice has newer equipment and use many high-tech devices. Invisalign and Lumineers certified would be to benefit. Email jonesdds1@me.com

Looking for a Fill-in RDH temp. Opportunity to grow into a Part-time or Full-time position available. Dental Office is expanding again and looking for an additional Registered Dental Hygienist to join the team. Send Resume to greatjobsdentaloffice@yahoo.com

RDA, 4-5/days week. Salary based on experienced. 401K, Med Ins Thanks Dr Herschel Berger Dr Laura Jen Kin Husband and wife Dental Practice, Contact: Herschel Berger 805-522-6020 or syd2karli@aol.com

Front Office. Great small office in transition. Friendly staff and patients, quality dentistry. Comfortable and relaxed office environment. Office will be expanding to a nearby new location with an additional daughter dentist of the owner. Position will be full time in the near future. Please email a resume with references to jgmazurekdds@att.net RDA or DA in Fun Pedito Office. Fun Private Pediatric Dental Office, Sunny Smiles Dentistry for Children and Young Adults, seeks a professional Registered Dental Assistant or Dental Assistant who is a team player! The person we are looking for must be dependable, capable of long-term commitment, friendly, energetic and personable. The duties include but are not limited to: chair-side assisting, taking x-rays, coronal polish, cleaning and setting up rooms. We look forward to hearing from you! ariana@sunnysmilesdental.com

Associate Dentist General/Aesthetic Dentistry Practice. Fee for service. Digital charts (Eaglesoft) Our focus is to provide high quality and respectful patient care. I am a solo practitioner looking for a like minded colleague to join my practice 2 days per week. Need to be willing to do hygiene to build a relationship with patients. Candidates who are interested, email resume to: your.sb.dentist@gmail.com

Hygienist One Day/Week General Dentistry Practice looking for a hygienist to join team our on Mondays. 8 patients per day. Candidates who are interested, email resume to: your.sb.dentist@gmail.com

Associate Dentist Associate can lead to ownership. The office is conveniently located in a highly visible, easily accessible professional building. The office occupies approximately 700 square feet and consists of 4 fully equipped operatories, a private office, a reception area, a sterilization area, a staff lounge, a lab and 3 restrooms. The

practice generates approximately 120 new patients per year. This practice has Softdent practice management software. After the sale, the doctor will work back in the practice or mentor (if desired) to help the new doctor with a successful transition. This is only at the request of the purchasing dentist. The practice is located in a great community in which to live and practice dentistry. This practice revenues are approximately \$465K. Please send your CV to venturadds@gmail.com

Dental Assistant RDA, Experienced chairside RDA for General Dental Practice. 3 days a week. Salary based on experience. 4 day weekends every other weekend. No HMO's. Fee for service and PPO's only. Practice has been established for 40+ years. Treating 3 generations of patients. Warm and relaxing office. Experienced chairside RDA in restorative procedures, root canals, removable, x rays, with a pleasant and engaging personality. Please send your resume to rudkfree@gmail.com

Dental Office Manager Position Available, Our established, state-of-the-art dental practice is looking for a person to assist our doctors and care for our patients with consummate customer service and world class dentistry. Full time preferred. Required Skills • Experience in a dental office using dental computer software like Dentrix (or compatible), and must comprehend and master the technology that aids in planning, scheduling, and treating patients. • Experience with insurance billing and pre-authorizing, as well as payment plans and managing financial information, and must feel comfortable to collect a fee for a service patients value. • Experience with managing patient payments, day sheets and deposits, accounts receivable, and monthly statements. • Experience with scheduling and confirming patient appointments, having the ability to motivate patients to schedule and keep appointments. • Must be comfortable and skilled in phone etiquette and management to make and receive calls in a consistent, polite, and professional manner. • Must love people and have the skills to handle the challenge and satisfaction of helping scared, frightened, or even angry patients become comfortable in the dental office. • Must be highly trustworthy and ethical. Interested individuals are encouraged to email us their resumes at doctors@drkroll.com and check out our website at www.drkroll.com.

PART TIME RDH NEEDED, Looking for a part time RDH to join our friendly team on Tuesdays & Thursdays, 8:30-5:00, Contact: LUPITA MENDOZA 8054851605

Ortho - Pedito/ortho practice in Santa Maria looking for ortho associate for immediate hire with possible buy-in after 1-2 year commitment. 10 - 12 days / month. For details please email cv to keithtamdds@gmail.com

GOT STAFF?

Your Dental Society maintains lists of applicants seeking dental positions. On our website (www.sbvcds.org), under the Professionals menu, click on "Jobs & Classifieds" and enter your ADA number as both your username and password, or call us at 805-648-7282 for a FAX.

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Dental or Medical Office Space for Lease: 724 E. Chapel, Santa Maria, Excellent location, fully equipped and ready for patients -low overhead practice or second office location! 805-358-2728, ameriansones@gmail.com

rthodontist/Dentist office available for lease in Crossroads Center located in Camarillo, CA. Please contact Tracy Grair for leasing information 805-368-1269.

"Ortho Office Space available in Carpinteria - 1150 sq. ft., \$2530.00/month utilities included, no NNN - Bathroom, Lab - X Streets: Carpinteria Ave. and Arbol Verde Call 805-684-4537"

EQUIPMENT FOR SALE / WANT TO BUY

PureWay Eco II Amalgam Separator Free! New amalgam separator complete but not in original packaging. Santa Barbara, CA, Contact 805-895-4020 drleesb@cox.net

Pelton Crane Assistant Stool Price: \$175.00 OBO Pelton Crane Assistant Stool. Good Condition. Light Camel Ultra Leather Fabric. jbnodesign22@gmail.com

Pelton Crane Dental Exam Chair Price: \$3,250.00 OBO Pelton Crane " Spirit 3000" Exam Chair with massage. Good condition. Contact (805) 570-6507 jbnodesign22@gmail.com

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Island View

A PUBLICATION OF THE SANTA BARBARA-VENTURA COUNTY DENTAL SOCIETY



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DENTAL SOCIETY

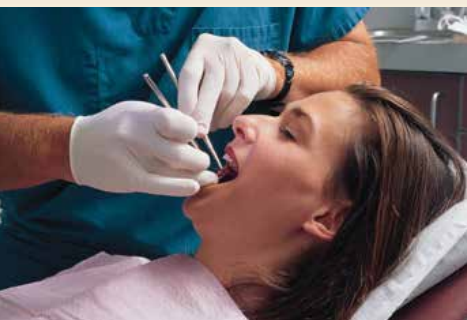


OUR SUPPORTERS:



MISSION STATEMENT

The mission of the Santa Barbara-Ventura County Dental Society is to serve the members and the communities they serve, and to advance the art and science of dentistry.



SOCIETY STAFF

EXECUTIVE DIRECTOR

Linda Lacunza, M.A.
execdirector@sbvcds.org

OFFICE COORDINATOR

Felipe Diaz
office@sbvcds.org

NEED TO REACH US?

PUBLIC NUMBER
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DENTISTS ONLY UNLISTED NUMBER
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FAX (805) 648-5154
E-MAIL: execdirector@sbvcds.org
www.sbvcds.org

IMPORTANT NUMBERS

AMERICAN DENTAL ASSOCIATION
(800) 621-8099

CALIFORNIA DENTAL ASSOCIATION
(800) 736-8702

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